

Netspark Mobile for iOS devices

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Installation

Installing Netspark Mobile Light for iOS Devices

To install Netspark Mobile Light on your iOS device, please follow these steps:

1. Download the app from the iTunes App Store and open it to finish installation.
2. You will be asked to install the MDM profile using Safari.

NOTE: It is important to complete this process using the Safari browser - choosing to do so with another browser may cause the installation to fail!

3. Enter the activation code you received when creating your Netspark account.
4. You will be prompted with a short setup process in the iOS system settings.

In these screens always choose the positive option (e.g. **Install / Trust**).

5. After pressing on **Trust** the protection profile will be installed. This may take a few minutes. Once this has completed the profile will show as 'Installed' and you should press **Done** on the displayed screen.
6. It will now take up to 5 minutes for your protection profile to complete installation and for your device to sync with our servers.

When the VPN symbol appears in the notification bar at the top of your device's screen, the installation is complete and your device is protected.

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Where can I find my Activation Code?

To sync your device with your Netspark account and activate your protection you need to enter your **Activation Code**.

After completing the installation process on your device, you will be prompted to activate your Netspark Mobile protection by entering your **Activation Code**.

The activation code is a unique 6 six letter code that was sent to you by email after you created your Netspark account. Please note that the activation code is sent to the email you have provided during the signup process.

It's Installed, Now What?

Once you've completed the installation and activation process, and see the VPN icon in your notifications bar at the top of your device's screen, NetSpark Mobile is already protecting your device with the default protection settings.

Content Filtering

The Protection Levels

NetSpark Mobile offers 4 pre-defined filtering profiles for you to choose from to make getting started as easy as possible.

The **LIGHT** Protection Level

The Light Protection Level is the most open filtering profile, providing a minimum of blocking and restrictions on content. With this profile selected, Web and App content (or apps altogether) containing pornographic or extreme gore content are blocked. All other websites and apps are available for use with ongoing inspection, ensuring that the content delivered is appropriate for the Light protection level.

When surfing with this protection level, there is a higher risk of exposure to inappropriate content. Users not willing to accept this risk should choose a higher protection level.

The **MODERATE** Protection Level

The Moderate Protection Level provides a more protected Internet experience. In this level, web and app content related to Nightlife and Provocative Entertainment, Indecent Medical, Lingerie and Swimwear, Gambling, Drugs and Alcohol and

Advertising will be blocked. Additionally, apps that are unknown to our database are blocked from download and use until they have been inspected and updated into our system to prevent accidental exposure to harmful content. All content blocked in the Light Protection Level is also blocked in this level.

When surfing with this protection level, there is some risk of exposure to inappropriate content more appropriate to the Light protection level. Users not willing to accept this risk should choose a higher protection level.

The **STRICT** Protection Level

The Strict Protection Level provides the most rigorous content filtering. In this level, Chat/IM/SMS (except for your phone's native SMS function), Social Networks/Social Media, TV Streaming and Youtube, Games and Wallpaper apps are blocked, in addition to all content blocked by the Light and Moderate Protection Levels.

When surfing with this protection level, there is the least risk of exposure to inappropriate content.

The **BLOCK ALL** Protection Level

The Block All Protection Level offers bare bones access, blocking all apps except basic productivity tools (flashlight, calendar, clock, camera, SMS, calculator, task manager, battery manager, etc.).

If you are looking for a more custom protection option, you can make use of the **CUSTOM Protection Level** which allows you to specify at a granular level how the app filters different categories of Web content and apps. You can also make use of the Exceptions Lists to define exceptions to your profile for specific websites or apps.

How Does NetSpark Filter Dynamic Content?

Popular websites update their homepages within a matter of minutes to keep their content up to date with current events and trends. Integrated social commenting widgets have transformed otherwise "static" web pages into , conversation forums where user-generated content often contributes more than the original page content.

With the dynamic nature of today's Internet, traditional URL blocking filtering solutions and "safe browsers" simply cannot keep up as our expectations for access to Mobile content continue to grow.

NetSpark Mobile is unique in its ability to deliver an advanced filtering experience direct to your Mobile device. Rather than limiting you to a safe browser and restricting access to many popular apps, with NetSpark Mobile enabled, any content accessed from any mobile browser passes through our filtering engine to inspect the content you are accessing, as you access it, letting us filter out harmful content while giving you safe access to the rest of a webpage in real-time.

Similarly, we have custom modules for the inspection of image and video content in Youtube, Facebook, Whatsapp, and many other apps, enabling our users to continue to benefit from these apps with a minimal risk of exposure to harmful content.